EXHIBIT 36

to Declaration of William J. Goines in Opposition to Plaintiffs' Motion for Class Certification

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Attorneys for Defendants Polo Ralph Lauren Corporation; Polo Retail, LLC; Polo Ralph Lauren Corporation, doing business in California as Polo Retail Corporation; and Fashions Outlet of America, Inc.

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

ANN OTSUKA, an individual; JANIS KEEFE, an individual; CORINNE PHIPPS, and individual; and JUSTIN KISER, an individual; and on behalf of all others similarly situated,

Plaintiff,

v.

POLO RALPH LAUREN CORPORATION, a Delaware Corporation; et al.,

Defendants.

Case No. C07-02780 SI

DECLARATION OF CARIN PENNISI IN SUPPORT OF DEFENDANTS' OPPOSITION TO PLAINTIFFS' MOTION FOR CLASS CERTIFICATION

Date: July 11, 2008 Time: 9:00 a.m.

Dept: Courtroom 10, 19th Fl. Judge: Hon. Susan Illston

- I. Carin Pennisi, hereby affirm, under penalty of perjury, as follows:
- 1. I presently am the General Manager for Polo Ralph Lauren Factory Outlet Store, located in Pismo Beach, California ("Pismo Beach store"). I have served in this position since June 2007. I was previously the Assistant Manager Human Resources for the Pismo Beach store from September 2005 to June 2007. I have personal knowledge of the facts set forth in this declaration, and if called as a witness, could and would competently testify as set forth below.
- 2. Presently, I oversee four managers ("Managers"), including an Assistant Manager Merchandising, Assistant Manager Human Resources, and an Assistant Manager Operations. All Managers are paid a salary and are not compensated by the hour. Presently I oversee three supervisors ("Supervisors"), including a supervisor for Women's and Kid's, Men's and Home, and Shipping and Receiving. All Supervisors are paid an hourly rate of pay.
 - 3. At present, there are approximately 20 sales associates that work in the store.
- 4. Sales associates are generally students and not career retail associates. The average associate works here for approximately one year, and generally does not develop any long term customer relationships.

HIRING PROCEDURE

- 5. The Assistant Manager Human Resources is responsible for interviewing new sales associate candidates. I interview at least half of all sales associate candidate who are ultimately hired.
- 6. During the hiring process, the sales associate is provided with the Polo Ralph Lauren Retail Employee Handbook, and excerpts from the Loss Prevention Handbook that includes inspection procedures.
- 7. During the hiring process, the Assistant Manager Human Resources discusses sales associate compensation and answers any questions that sales associates may have.
- 8. During the orientation process, the sales associate participates in a loss prevention orientation that consists of safety and check-out procedures on two videos.

COMPENSATION

- The Pismo store does not have any full-time non-exempt sales associates.
- 10. All of the sales associates are part-time non-exempt employees. The sales associates are scheduled for up to 30 hours per week.
- 11. All sales associates are compensated by an hourly rate of pay. No sales associate receives commission compensation.
- 12. Sales associates on some occasions work more than eight hours in a day or more than forty hours in a week. In these instances, the sales associate is compensated for overtime at a premium rate of pay. This amount is 1.5 times the sales associate's base rate of pay.

CLOCKING IN AND OUT

- 13. There is an opening shipping and receiving shift at 6 am that ends at 10 am.
- 14. The opening sales associate shift is 10 am to 2 or 3 pm. The mid sales associate shift is from 3 pm to 7 pm. The last shift of the day starts at 6 pm until 10 pm. Shifts are approximately four to eight hours.
- 15. The opening Manager is aware of when sales associates are due to arrive and generally in the morning works in the store within audible distance of a sales associate knocking on the door.

 Sales associates can and do call the Manager on their cell phone if they need to be let into the store.

 All employees are provided with the store phone number.
 - 16. All doors to the store are unlocked at 10 am when the store opens.
- 17. Monday through Saturday the store hours are 10 am to 9 pm, and on Sundays store hours are 10 am to 7 pm.
- 18. At all times, there is a Customer Service Manager ("CSM") on duty. A CSM is an employee with management responsibilities, either as the General Manager, Assistant Manager or Supervisor. The CSM is responsible for coordinating the sales associates while they work on the floor.
- 19. With the number of different shifts in the store, sales associates finish with their shifts at different points throughout the day. The CSM is constantly monitoring the shift schedule and will

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27 28 advise sales associates when their shift is over. The sales associate will then be instructed to clock out, and one of the Managers performs a loss prevention search.

- 20. It takes less than one minute for a sales associate to exit the store after clocking out.
- 21. Sales associates are required to use the time-keeping system to record hours worked. Sales Associates clock-in at one of the store's cash registers, known as the Point of Sale System ("POS"). A true and correct copy of the floor plan for the Pismo Beach store is attached hereto as Exhibit A. There are 6 cash registers in the store, indicating on Exhibit A as "I". Sales associates clock-in after putting away their personal belongings.
- 22. It is each sales associate's responsibility to clock-in and out each day. If a sales associates forgets to clock-in or clock-out, the sales associate may advise a Manager who can discuss making appropriate changes including making a manual adjustment to the time clock record.

LOSS PREVENTION SEARCHES

- 23. A true and correct copy of the floor plan for the Pismo Beach store is attached as Exhibit A. The door designated as "A" is the main door where sales associates enter and exit. This is also used as a patron door. Door "B" and Door "C" are the shipping and receiving entrances and are also used as emergency exits. Employees are not permitted to use these door to enter or leave the store. Door "D" is a patron entrance and exits only.
- 24. Each time a sales associate exits the store, he/she must undergo a loss prevention search. The procedure for the loss prevention search is for each sales associate to show the contents of any bag in their possession to a Manager. A Manager is not permitted to put their hands inside the bag of a sales associate.
- 25. I have never received any complaints regarding the loss prevention search procedure, including any complaints that the process is time consuming, humiliating or causes emotional distress.

REST AND MEAL BREAKS

26. At the beginning of each sales shift, the CSM arranges a meeting on the floor of the store to update each sales associate as to the sales goals for the day. The CSM also designates the

- 27. The schedule for rest and meal breaks is written down on the Daily Planning Agenda. The Daily Planning Agenda has been used since the Pismo Beach store opened in 2005. This form has a list of all sales associates scheduled to work and lists when each sales associate is scheduled to take their rest and meal breaks. When a sales associate leaves to take their rest or meal break, they initial the Daily Planning Agenda next to their rest or meal break time to indicate that they have taken their rest or meal break.
- 28. The CSM is aware of when rest and meal breaks are scheduled. The CSM typically will advise a sales associate when it is his/her time to leave for a scheduled rest or meal break.
 - 29. Sales associates do not clock-out for rest breaks.
- 30. Sales associates clock-out for meal breaks. Sales associates typically leave the store during their meal break after gathering their belonging and finding a Manager or Supervisor to perform a loss prevention search.
- 31. The rest and meal break policy is enumerated in the Polo Retail Employee Handbook. This material is reviewed with each sales associate during their orientation.

SCHEDULING

- 32. The schedule for the Pismo Beach store is prepared by the Assistant Manager Human Resources with my approval. I ensure that the schedule is structured to allow for full-coverage on the floor. Based on the schedules prepared for the Pismo Beach store, time for rest and meal breaks are always accommodated and there is always adequate manager coverage to perform loss prevention searches.
- 33. For example, the Pismo Beach store is a lower-volume store which often times requires fewer employees to run the store. However, the schedule always provided for at least three employees to be working at any given time so that rest and meal break times can be scheduled while maintaining adequate floor coverage.

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- 34. Furthermore, scheduling in the Pismo Beach store takes into account the availability of management. For example, the schedule will not have both start-of-shift meetings, which are led by a manager, and employees ending their shifts, occurring at the same time. This allows for proper management availability on the floor when employees are ending their shifts and require bag inspection searches.
- 35. As the General Manager, I always ensured that the schedule provided for manager availability during necessary times, including the end-of-shifts when employees would require a bag inspection by a manager.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on June 14, 2008

Carin Penntsi

06/14/2008 18:02 FAX 805 773 0941

POLO RALPH LAUREN PISMO

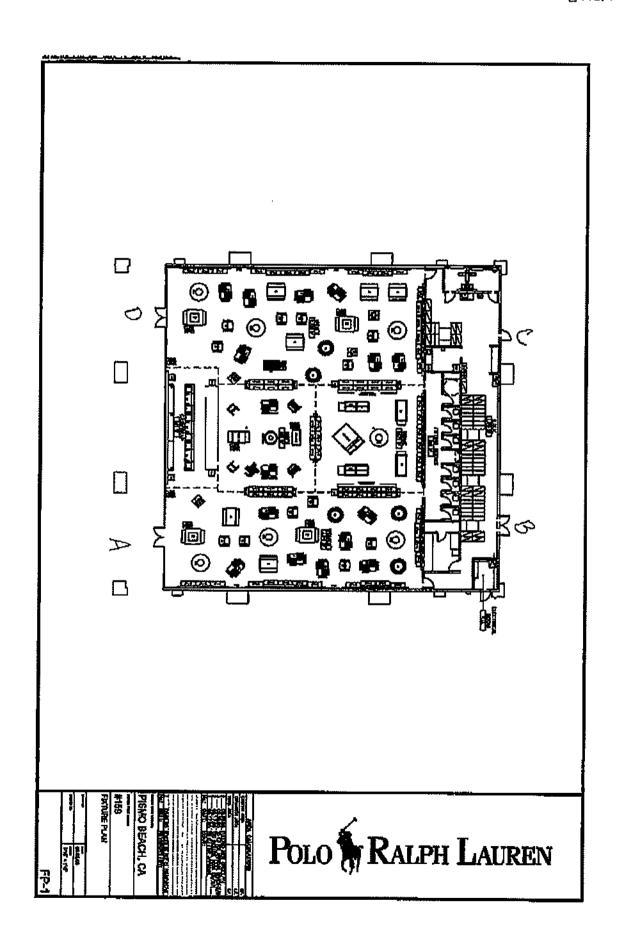


EXHIBIT 37

to Declaration of William J. Goines in Opposition to Plaintiffs' Motion for Class Certification

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Attorneys for Defendants Polo Ralph Lauren Corporation; Polo Retail, LLC; Polo Ralph Lauren Corporation, doing business in California as Polo Retail Corporation; and Fashions Outlet of America, Inc.

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

ANN OTSUKA, an individual; JANIS KEEFE, an individual; CORINNE PHIPPS, and individual; and JUSTIN KISER, an individual; and on behalf of all others similarly situated.

Plaintiff,

v.

POLO RALPH LAUREN CORPORATION, a Delaware Corporation; et al.,

Defendants.

Case No. C07-02780 SI

DECLARATION OF CAREY HERNANDEZ IN SUPPORT OF DEFENDANTS' OPPOSITION TO PLAINTIFFS' MOTION FOR CLASS CERTIFICATION

Date: July 11, 2008 Time: 9:00 a.m.

Dept: Courtroom 10, 19th Fl. Judge: Hon. Susan Illston

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- I, Carey Hernandez, hereby affirm, under penalty of perjury, as follows:
- 1. I presently am the General Manager for Polo Ralph Lauren Factory Outlet Store, located in San Diego, California ("San Diego store"). I have served in this position since March 2007. I was previously the General Manager for the Polo Ralph Lauren Factory Outlet Store, located in Alpine, California ("Alpine store") from March 2005 - February 2007. I have personal knowledge of the facts set forth in this declaration, and if called as a witness, could and would competently testify as set forth below.
- 2. Presently, I oversee four managers ("Managers"), including an Assistant Manager Merchandising - Men's and Home, Assistant Manager Merchandising - Women's and Kids, Assistant Manager Human Resources, and an Assistant Manager Operations. All Managers are paid a salary and are not compensated by the hour. Presently I oversee four supervisors ("Supervisors"), including a supervisor for Women's and Kid's, Men's and Home, Point of Sale, and Shipping and Receiving. All Supervisors are paid an hourly rate of pay.
 - 3. At present, there are approximately twenty-six sales associates that work in the store.
- 4. Sales associates are generally students and not career retail associates. The average associate works here for approximately six months, and generally does not develop any long term customer relationships.

HIRING PROCEDURE

- 5. The Assistant Manager Human Resources is responsible for interviewing new sales associate candidates. I interview at least half of all sales associate candidate who are ultimately hired.
- 6. During the hiring process, the sales associate is provided with the Polo Ralph Lauren Retail Employee Handbook, and excerpts from the Loss Prevention Handbook that includes inspection procedures.
- 7. During the hiring process, the Assistant Manager Human Resources discusses sales associate compensation and answers any questions that sales associates may have.
 - 8. During the orientation process, the sales associate participates in a loss prevention

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orientation that consists of safety and check-out procedures on two videos.

COMPENSATION

- 9. The San Diego store does not have any full-time non-exempt sales associates.
- 10. All of the sales associates are part-time non-exempt employees. The sales associates are scheduled for up to 15 hours per week.
- 11. All sales associates are compensated by an hourly rate of pay. No sales associate receives commission compensation.
- 12. Sales associates on some occasions work more than eight hours in a day or more than forty hours in a week. In these instances, the sales associate is compensated for overtime at a premium rate of pay. This amount is 1.5 times the sales associate's base rate of pay.

CLOCKING IN AND OUT

- 13. There is an opening shipping and receiving shift at 6 am that ends at 10 am.
- 14. The opening sales associate shift is 9 am to 1 pm. The mid sales associate shift is from 2, 3 or 4 pm to 6, 7 or 8 pm. The last shift of the day starts at 6 or 7 pm and goes until 10 or 11 pm. Shifts are approximately four to eight hours.
- 15. The opening Manager is aware of when sales associates are due to arrive and generally in the morning works in the store within audible distance of a sales associate knocking on the door.

 Sales associates can and do call the Manager on their cell phone if they need to be let into the store.

 All employees are provided with the store phone number.
 - 16. All doors to the store are unlocked at 9 am when the store opens.
- 17. Monday through Saturday the store hours are 9 am to 9 pm, and on Sundays store hours are 10 am to 9 pm.
- 18. At all times, there is a Customer Service Manager ("CSM") on duty. A CSM is an employee with management responsibilities, either as the General Manager, Assistant Manager or Supervisor. The CSM is responsible for coordinating the sales associates while they work on the floor.
 - 19. With the number of different shifts in the store, sales associates finish with their shifts

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at different points throughout the day. The CSM is constantly monitoring the shift schedule and will advise sales associates when their shift is over. The sales associate will then be instructed to clock out, and one of the Managers performs a loss prevention search.

- 20. It takes less than two minutes for a sales associate to exit the store after clocking out. At any given time there is a minimum of three Managers or Supervisors in the store with the ability to perform a loss prevention search.
- 21. Sales associates are required to use the time-keeping system to record hours worked. Sales Associates clock-in at one of the store's cash registers, known as the Point of Sale System ("POS"). A true and correct copy of the floor plan for the San Diego store is attached hereto as Exhibit A. There are 8 cash registers in the store, indicating on Exhibit A as "I". Sales associates clock-in after putting away their personal belongings.
- 22. It is each sales associate's responsibility to clock-in and out each day. If a sales associates forgets to clock-in or clock-out, the sales associate may advise a Manager who can discuss making appropriate changes including making a manual adjustment to the time clock record.

LOSS PREVENTION SEARCHES

- 23. A true and correct copy of the floor plan for the San Diego store is attached as Exhibit A. The door designated as "A" is the main door where sales associates enter and exit. This is also used as a patron door. Door "B" is the shipping and receiving entrance and is also used as an emergency exit. Employees are not permitted to use this door to enter or leave the store. Door "C" is a patron entrance and exits only.
- 24. Each time a sales associate exits the store, he/she must undergo a loss prevention search. The procedure for the loss prevention search is for each sales associate to show the contents of any bag in their possession to a Manager. A Manager is not permitted to put their hands inside the bag of a sales associate. I would estimate from the time a sales associate clocks out until the sales associate exits the store, following a loss prevention search, this process takes approximately 30 seconds to two minutes.
 - 25. When I was the General Manager in the Alpine store, loss prevention searches were

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conducted similarly as described above. I would estimate from the time a sales associate clocked out until the sales associate exited the store, following a loss prevention search, this process took approximately 30 seconds to two minutes.

26. I have never received any complaints regarding the loss prevention search procedure, including any complaints that the process is time consuming, humiliating or causes emotional distress, in either the Alpine or San Diego stores.

REST AND MEAL BREAKS

- 27. At the beginning of each sales shift, the CSM arranges a meeting on the floor of the store to update each sales associate as to the sales goals for the day. The CSM also designates the area which each sales associate will be covering. In addition, the CSM informs the sales associate of the schedule for the day including the time when each sales associate will be designated to go on his/her rest or meal break.
- 28. The schedule for rest and meal breaks is written down on the Daily Planning Agenda. This form has a list of all sales associates scheduled to work and lists when each sales associate is scheduled to take their rest and meal breaks. When a sales associate leaves to take their rest or meal break, they initial the Daily Planning Agenda next to their rest or meal break time to indicate that they have taken their rest or meal break.
- 29. The CSM is aware of when rest and meal breaks are scheduled. The CSM typically will advise a sales associate when it is his/her time to leave for a scheduled rest or meal break.
 - 30. Sales associates do not clock-out for rest breaks.
- 31. Sales associates clock-out for meal breaks. Sales associates typically leave the store during their meal break after gathering their belonging and finding a Manager or Supervisor to perform a loss prevention search.
- 32. The rest and meal break policy is enumerated in the Polo Retail Employee Handbook. This material is reviewed with each sales associate during their orientation.

SCHEDULING

33. In both my role as General Manager for the Alpine store and General Manager for the

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San Diego store, I have responsibility for scheduling. The schedule is prepared by the Assistant Manager Human Resources with my approval. In both the Alpine and San Diego stores, I ensured that the schedule was structured to allow for full-coverage on the floor. Based on the schedules prepared in the Alpine and San Diego stores, time for rest and meal breaks were always accommodated and there was always adequate manager coverage to perform loss prevention searches.

- 34. For example, the Alpine store was a lower-volume store which often times requires fewer employees to run the store. However, the schedule always provided for at least three employees to be working at any given time so that rest and meal break times could be scheduled while maintaining adequate floor coverage.
- Furthermore, scheduling in the Alpine and San Diego stores takes into account the 35. availability of management. For example, the schedule will not have both start-of-shift meetings, which are led by a manager, and employees ending their shifts, occurring at the same time. This allows for proper management availability on the floor when employees are ending their shifts and require bag inspection searches.
- As General Manager for both the Alpine and San Diego stores, I always ensured that 3б. the schedule provided for manager availability during necessary times, including the end-of-shifts when employees would require a bag inspection by a manager.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on March 7, 2008

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EXHIBIT 38

to Declaration of William J. Goines in Opposition to Plaintiffs' Motion for Class Certification

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Email: meierj@gtlaw.com

Attorneys for Defendants Polo Ralph Lauren Corporation; Polo Retail, LLC; Polo Ralph Lauren Corporation, doing business in California as Polo Retail Corporation; and Fashions Outlet of America, Inc.

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

ANN OTSUKA, an individual; JANIS KEEFE, an individual; CORINNE PHIPPS, and individual; and on behalf of all others similarly situated,

Plaintiff,

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POLO RALPH LAUREN CORPORATION, a Delaware Corporation; et al.,

Defendants.

AND RELATED CROSS-ACTIONS.

Case No. C07-02780 SI

DECLARATION OF DAVID BOTELLO IN SUPPORT OF DEFENDANTS' OPPOSITION TO PLAINTIFFS' MOTION FOR CLASS CERTIFICATION

Date: July 11, 2008 Time: 9:00 am

Dept: Courtroom 10, 19th Fl. Judge: Hon. Susan Illston

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- I, David Botello, hereby affirm, under penalty of periury, as follows:
- 1. I presently am the General Manager for Polo Ralph Lauren Factory Outlet Store. located in Tulare, California. I have served in this position since February 2007. I was previously the Assistant Manager Merchandising for Vacaville. I have personal knowledge of the facts set forth in this declaration, and if called as a witness, could and would competently testify as set forth below.
- 2. Presently, I oversee three managers ("Managers"), including an Assistant Manager Merchandising, Assistant Manager Human Resources, and an Assistant Manager Operations. All Managers are paid a salary and are not compensated by the hour. Presently I oversee one supervisor ("Supervisor"). The Supervisors is paid an hourly rate of pay.
 - 3. At present, there are approximately 18 sales associates that work in the store.
- 4. Sales associates are generally students and not career retail associates. The average associate works here for a year, and generally does not develop any long term customer relationships.

HIRING PROCEDURE

- 5. The Assistant Manager Human Resources is responsible for interviewing new sales associate candidates. All sales associate are interviewed in a group setting with at least one other Assistant Manager present. I meet the majority of sales associate candidates who are ultimately hired.
- 6. During the hiring process, the sales associate is provided with the Polo Ralph Lauren Retail Employee Handbook, and excerpts from the Loss Prevention Handbook that includes inspection procedures.
- 7. During the hiring process, the Assistant Manager Human Resources discusses sales associate compensation and answers any questions that sales associates may have.
- 8. During the orientation process, the sales associate participates in a loss prevention orientation that consists of safety and check-out procedures on two videos.

COMPENSATION

- 9. The Tulare store has no full-time non-exempt employees.
- 10. All sales associates are part-time non-exempt employees. The sales associates are

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scheduled for up to 20 hours per week.

- 11. All sales associates are compensated by an hourly rate of pay. No sales associate receives commission compensation.
- 12. Sales associates rarely work more than eight hours in a day or more than forty hours in a week. In these instances, the sales associate is compensated for overtime at a premium rate of pay. This amount is 1.5 times the sales associate's base rate of pay.

CLOCKING IN AND OUT

- 13. There are three shifts in the Tulare store. Shifts are approximately four to six hours.
- 14. There is an opening shipping and receiving shift at 7 am that ends at 11 am.
- 15. The opening sales associate store shift is 10 am to 5 pm. Generally, a two hour "oncall" shift follows the opening sales associate shift. The decision regarding whether a sales associated will continue to work through the "on-call" period is determined before 2 pm so that the on-call sales associate's rest and meal breaks may be scheduled accordingly.
- 16. The last shift of the day starts at 5 pm and goes until 10 pm. Occasionally on a Friday or Saturday this shift will have an "on-call" period from 1 pm to 5 pm.
- The opening Manager is aware of when sales associates are due to arrive and generally 17. in the morning works in the store near the door within audible distance of a sales associate knocking on the door. Sales associates can and do call the Manager on their cell phone if they need to be let into the store. All employees are provided with the store phone number.
 - 18. All doors to the store are unlocked at 10 am when the store opens.
- 19. The store hours are 10 am to 9 pm Monday through Saturday, and 10 am to 7 pm on Sunday.
- 20. At all times, there is a Customer Service Manager ("CSM") on duty. A CSM is an employee with management responsibilities, either as the General Manager, Assistant Manager or Supervisor. The CSM is responsible for coordinating the sales associates while they work on the floor.
 - 21. With the number of different shifts in the store, sales associates finish with their shifts

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at different points throughout the day. The CSM is constantly monitoring the shift schedule and will advise sales associates when their shift is over. The sales associate will then be instructed to clock out, and one of the Managers or Supervisors performs a loss prevention search.

- 22. It takes approximately one minute for a sales associate to exit the store after clocking out. There are generally two Managers or Supervisors in the store with the ability to perform a loss prevention search at any given time.
- 23. Sales associates are required to use the time-keeping system to record hours worked. Sales Associates clock-in at one of the store's cash registers, known as the Point of Sale System ("POS"). A true and correct copy of the floor plan for the Tulare store is attached hereto as Exhibit A. There are 4 cash registers in the store, indicating on Exhibit A as "I". Sales associates clock-in after putting away their personal belongings.
- 24. It is each sales associate's responsibility to clock-in and out each day. If a sales associate forgets to clock-in or clock-out, the sales associate may advise a Manager who can discuss making appropriate changes including making a manual adjustment to the time clock record.

LOSS PREVENTION SEARCHES

- 25. A true and correct copy of the floor plan for the Barstow store is attached as Exhibit A. The door designated as "A" is the main door where sales associates enter and exit. This is also used as a patron door. Door "B" is the shipping and receiving exit. Door "C" is an emergency exit. Door "D" is a patron entrance only. Employees are not permitted to use this door to enter or leave the store.
- 26. Each time a sales associate exits the store, he/she must undergo a loss prevention search.
- 27. I have never received any complaints regarding the loss prevention search procedure, including any complaints that the process is time consuming, humiliating or causes emotional distress.

REST AND MEAL BREAKS

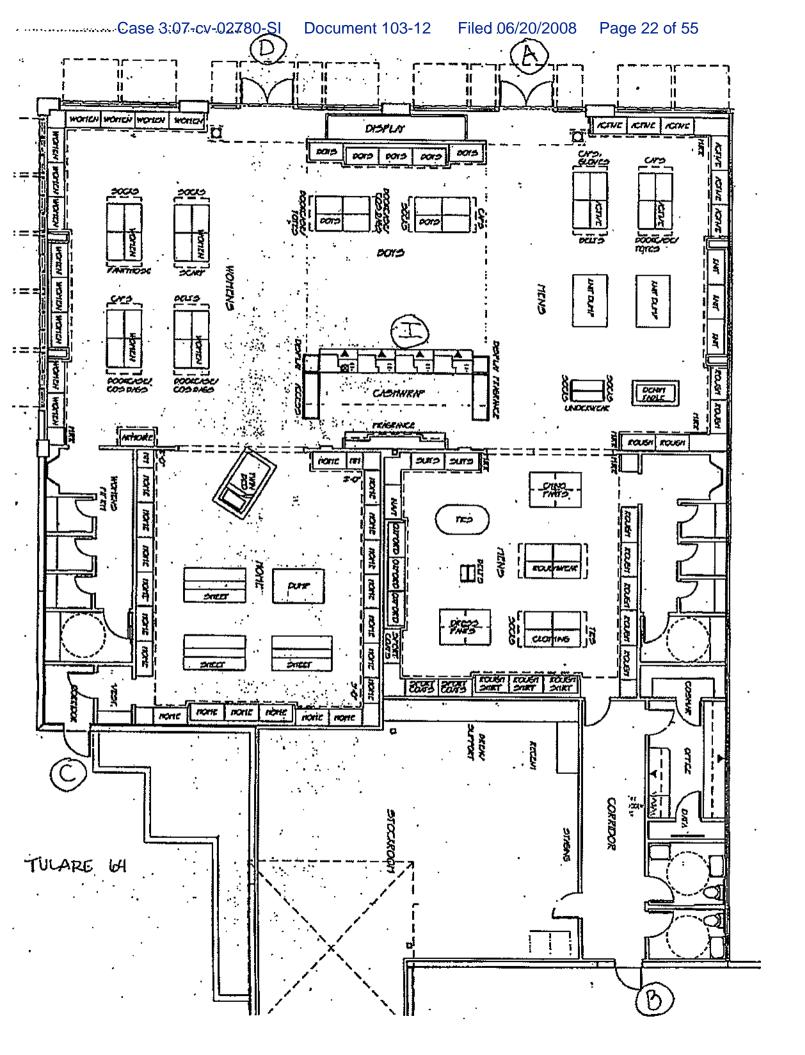
28. At the beginning of each sales shift, the CSM arranges a meeting on the floor of the

store to update each sales associate as to the sales goals for the day. The CSM also designates the area which each sales associate will be covering. In addition, the CSM informs the sales associate of the schedule for the day including the time when each sales associate will be designated to go on his/her rest or meal break.

- 29. The schedule for rest and meal breaks is written down on the Daily Planning Agenda. This form has a list of all sales associates scheduled to work and lists when each sales associate is scheduled to take their rest and meal breaks. When a sales associate leaves to take their rest or meal break, they initial the Daily Planning Agenda next to their rest or meal break time to indicate that they have taken their rest or meal break.
- 30. The CSM is aware of when rest and meal breaks are scheduled. The CSM typically will advise a sales associate when it is his/her time to leave for a scheduled rest or meal break.
 - 31. Sales associates do not clock-out for rest breaks.
- 32. Sales associates clock-out for meal breaks. Sales associates typically leave the store for their meal break after gathering their belonging and finding a Manager or Supervisor to perform a loss prevention search.
- 33. The rest and meal break policy is enumerated in the Polo Retail Employee Handbook. This material is reviewed with each sales associate during their orientation.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on February 18, 2008



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EXHIBIT 39

to Declaration of William J. Goines in Opposition to Plaintiffs' Motion for Class Certification

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Attorneys for Defendants Polo Ralph Lauren Corporation; Polo Retail, LLC; Polo Ralph Lauren Corporation, doing business in California as Polo Retail Corporation; and Fashions Outlet of America, Inc.

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

ANN OTSUKA, an individual; JANIS KEEFE, an individual; CORINNE PHIPPS, and individual; and JUSTIN KISER, an individual; and on behalf of all others similarly situated,

Plaintiff,

ν.

POLO RALPH LAUREN CORPORATION, a Delaware Corporation; et al.,

Defendants.

Case No. C07-02780 SI

DECLARATION OF ARRIANA BURKLEO IN SUPPORT OF DEFENDANTS' OPPOSITION TO PLAINTIFFS' MOTION FOR CLASS CERTIFICATION

Date: July 11, 2008 Time: 9:00 a.m.

Dept: Courtroom 10, 19th Fl. Judge: Hon. Susan Illston

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- I, Arriana Burkleo, hereby affirm, under penalty of periury, as follows:
- 1. I presently am the General Manager for Polo Ralph Lauren Factory Outlet Store. located in Vacaville, California ("Vacaville store"). I have served in this position since May 2008. . I have personal knowledge of the facts set forth in this declaration, and if called as a witness, could and would competently testify as set forth below.
- 2. Presently, I oversee four managers ("Managers"), including an Assistant Manager Merchandising - Men's and Home, Assistant Manager Merchandising - Women's and Kids, Assistant Manager Human Resources, and an Assistant Manager Operations. All Managers are paid a salary and are not compensated by the hour. Presently I oversee three supervisors ("Supervisors"), including a supervisor for Women's and Kid's, Men's and Home, and Point of Sale. All Supervisors are paid an hourly rate of pay.
 - 3. At present, there are approximately 45 sales associates that work in the store.
- 4. Sales associates are generally students and not career retail associates. The average associate works here for approximately six months to one year, and generally does not develop any long term customer relationships.

HIRING PROCEDURE

- 5. The Assistant Manager Human Resources is responsible for interviewing new sales associate candidates.
- 6. During the hiring process, the sales associate is provided with the Polo Ralph Lauren Retail Employee Handbook, and excerpts from the Loss Prevention Handbook that includes inspection procedures.
- 7. During the hiring process, the Assistant Manager Human Resources discusses sales associate compensation and answers any questions that sales associates may have.
- 8. During the orientation process, the sales associate participates in a loss prevention orientation that consists of safety and check-out procedures on two videos.

COMPENSATION

9. The San Diego store does not have any full-time non-exempt sales associates.

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- 10. All of the sales associates are part-time non-exempt employees. The sales associates are scheduled for up to 20 hours per week.
- 11. All sales associates are compensated by an hourly rate of pay. No sales associate receives commission compensation.
- 12. Sales associates on some occasions work more than eight hours in a day or more than forty hours in a week. In these instances, the sales associate is compensated for overtime at a premium rate of pay. This amount is 1.5 times the sales associate's base rate of pay.

CLOCKING IN AND OUT

- 13. There is an opening shipping and receiving shift at 5 am that ends at 10 am.
- 14. The opening sales associate shift is 10 am to 2 pm. The mid sales associate shift is from 12 pm to 5 pm. The last shift of the day starts at 6 pm and goes until 10 pm. Shifts are approximately four to eight hours.
- 15. The opening Manager is aware of when sales associates are due to arrive and generally in the morning works in the store within audible distance of a sales associate knocking on the door. Sales associates can and do call the Manager on their cell phone if they need to be let into the store. All employees are provided with the store phone number.
 - 16. All doors to the store are unlocked at 10 am when the store opens.
- 17. Monday through Saturday the store hours are 10 am to 9 pm, and on Sundays store hours are 10 am to 6 pm.
- 18. At all times, there is a Customer Service Manager ("CSM") on duty. A CSM is an employee with management responsibilities, either as the General Manager, Assistant Manager or Supervisor. The CSM is responsible for coordinating the sales associates while they work on the floor.
- 19. With the number of different shifts in the store, sales associates finish with their shifts at different points throughout the day. The CSM is constantly monitoring the shift schedule and will advise sales associates when their shift is over. The sales associate will then be instructed to clock out, and one of the Managers performs a loss prevention search.

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- 20. It takes less than five minutes for a sales associate to exit the store after clocking out.
- 21. Sales associates are required to use the time-keeping system to record hours worked. Sales Associates clock-in at one of the store's cash registers, known as the Point of Sale System ("POS"). A true and correct copy of the floor plan for the Vacaville store is attached hereto as Exhibit A. There are 8 cash registers in the store, indicating on Exhibit A as "I". Sales associates clock-in after putting away their personal belongings.
- 22, It is each sales associate's responsibility to clock-in and out each day. If a sales associates forgets to clock-in or clock-out, the sales associate may advise a Manager who can discuss making appropriate changes including making a manual adjustment to the time clock record.

LOSS PREVENTION SEARCHES

- 23. A true and correct copy of the floor plan for the Vacaville store is attached as Exhibit A. The door designated as "A" is the main door where sales associates enter and exit. This is also used as a patron door. Door "B" is the shipping and receiving entrance and is also used as an emergency exit. Employees are not permitted to use this door to enter or leave the store. Door "C" is a patron entrance and exits only. Door "D" and "E" are emergency exits.
- 24. Each time a sales associate exits the store, he/she must undergo a loss prevention search. The procedure for the loss prevention search is for each sales associate to show the contents of any bag in their possession to a Manager. A Manager is not permitted to put their hands inside the bag of a sales associate.
- 25. I have never received any complaints regarding the loss prevention search procedure, including any complaints that the process is time consuming, humiliating or causes emotional distress.

REST AND MEAL BREAKS

At the beginning of each sales shift, the CSM arranges a meeting to update each sales 26. associate as to the sales goals for the day. The CSM also designates the area which each sales associate will be covering. In addition, the CSM informs the sales associate of the schedule for the day including the time when each sales associate will be designated to go on his/her rest or meal

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break.

- 27. The schedule for rest and meal breaks is written down on the Daily Planning Agenda. This form has a list of all sales associates scheduled to work and lists when each sales associate is scheduled to take their rest and meal breaks. When a sales associate leaves to take their rest or meal break, they initial the Daily Planning Agenda next to their rest or meal break time to indicate that they have taken their rest or meal break.
- 28. The CSM is aware of when rest and meal breaks are scheduled. The CSM typically will advise a sales associate when it is his/her time to leave for a scheduled rest or meal break.
 - 29. Sales associates do not clock-out for rest breaks.
- 30. Sales associates clock-out for meal breaks. Sales associates typically leave the store during their meal break after gathering their belonging and finding a Manager or Supervisor to perform a loss prevention search.
- 31. The rest and meal break policy is enumerated in the Polo Retail Employee Handbook. This material is reviewed with each sales associate during their orientation.

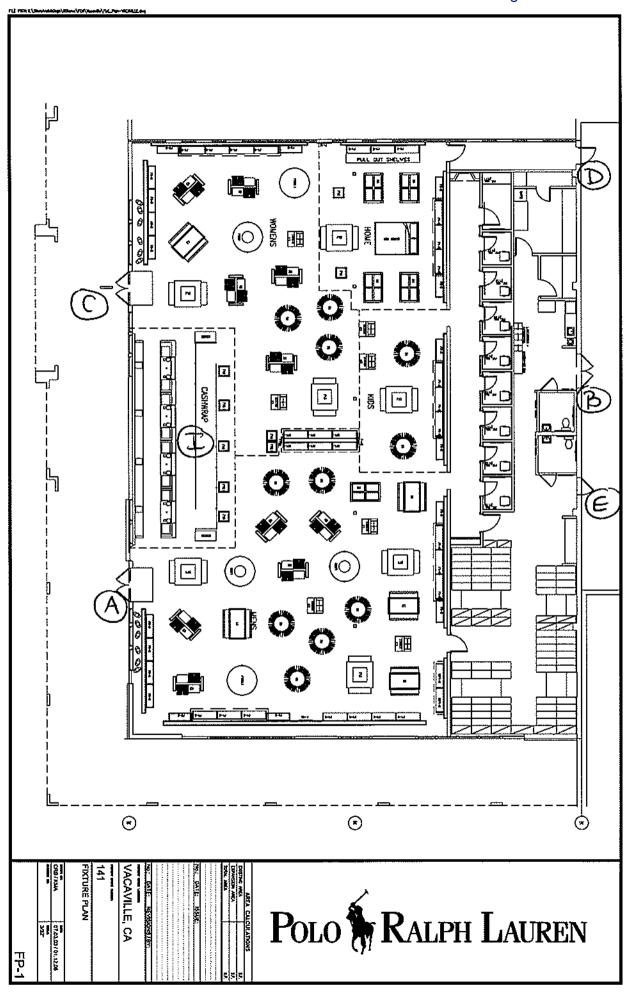
SCHEDULING

- 32. The sales associate schedule is prepared by the Assistant Manager Human Resources with my approval. I ensure that the schedule is structured to allow for full-coverage on the floor. Time for rest and meal breaks is always accommodated and there is always adequate manager coverage to perform loss prevention searches.
- 33. Furthermore, scheduling in the Vacaville store takes into account the availability of management. For example, the schedule will not have both start-of-shift meetings, which are led by a manager, and employees ending their shifts, occurring at the same time. This allows for proper management availability on the floor when employees are ending their shifts and require bag inspection searches.
- 34. I always ensure that the schedule provides for manager availability during necessary times, including the end-of-shifts when employees would require a bag inspection by a manager.

	Case 3:07-cv-02780-SI Document 103-12 Filed 06/20/2008 Page 29 of 55
1 2 3	I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed on June 18, 2008
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5	Arriana Burkleo
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	DECLARATION IN SUPPORT OF OPPOSITION TO MOTION FOR CLASS CERTIFICATION SV 346,295,006v1 6-11-08

08/18/2008 17:12 FAX Ø10008/0007

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed on June 18, 2008 DECLARATION IN SUPPORT OF OPPOSITION TO MOTION FOR CLASS CERTIFICATION SV 348,295,008-1 6-11-08



Case 3:07-cv-02780-SI Document 103-12 Filed 06/20/2008 Page 32 of 55

EXHIBIT 40

to Declaration of William J. Goines in Opposition to Plaintiffs' Motion for Class Certification

1 William J. Goines (SBN 061290) Alisha M. Louie (SBN 240863) 2 GREENBERG TRAURIG, LLP 1900 University Avenue, Fifth Floor 3 East Palo Alto, CA 94303 Telephone: (650) 328-8500 4 Facsimile: (650) 328-8508 Email: goinesw@gtlaw.com 5 louiea@gtlaw.com 6 Jeremy A. Meier (SBN 139849) GREENBERG TRAURIG, LLP 7 1201 K Street, Suite 1100 Sacramento, CA 95814-3938 8 Telephone: (916) 442-1111 Facsimile: (916) 448-1709 9 Email: meieri@gtlaw.com 10 Attorneys for Defendants Polo Ralph Lauren 11 Corporation; Polo Retail, LLC; Polo Ralph Lauren Corporation, doing business in California as Polo Retail 12 Corporation; and Fashions Outlet of America, Inc. 13 14 15

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

ANN OTSUKA, an individual; JANIS KEEFE, an individual; CORINNE PHIPPS, and individual; and JUSTIN KISER, an individual; and on behalf of all others similarly situated.

Plaintiff.

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POLO RALPH LAUREN CORPORATION, a Delaware Corporation; et al.,

Defendants.

AND RELATED CROSS-ACTIONS.

Case No. C07-02780 SI

DECLARATION OF MICHIKO TAKADA IN SUPPORT OF DEFENDANTS OPPOSITION TO MOTION FOR CLASS CERTIFICATION

Date: July 11, 2008 Time: 9:00 a.m.

Dept: Courtroom 10, 19th Fl. Judge: Hon. Susan Iliston

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- I, MICHIKO TAKADA, hereby affirm, under penalty of perjury, as follows:
- 1. I presently am a sales associate in the Polo Ralph Lauren store, located in Beverly Hills, California. I have worked for Polo since April 2006. I have personal knowledge of the facts set forth in this declaration, and if called as a witness, could and would competently testify as set forth below.
- I am a full time sales associate in the Womens Department, and I work approximately 2. 38 hours per week. I am compensated on a draw versus commission compensation plan, and I generally receive my commission.

Clocking in and Out

- 3. While employed by Polo I have not experienced any long wait times for a bag inspection search after clocking out. I would estimate that from the time I clock out at the end of my shift it takes an average of 2-3 minutes for a manager to perform a bag inspection search and for me to leave the store. There is usually a manager waiting at the back door to check me out at the end of my shift.
- 4 I have never performed work at Polo without being clocked in to the timekeeping system, including when performing inventory or attending meetings. I have never been asked to continue with work after clocking out.

Rest Breaks

- 5. I understand that Polo's policy is for me to take all rest and meal breaks, and that I am entitled to take two 15 minute rest breaks. Rest breaks are coordinated among sales associates, and then we let management know when we are stepping out.
- 6. I try to take two rest breaks a day but sometimes if a customer comes in I might choose not to take my break. If I choose not to take a rest break, it is because I don't want to miss out on possible sales opportunities. Managers encourage us to take breaks, but if I don't its my own choice.

Meal Breaks

7. The timing of meal breaks are coordinated among sales associates and management,

and there is a schedule on a spreadsheet where sales associates sign up for specific meal break times. I always take my lunch break.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on June ///, 2008.

Michiko Takada

Case 3:07-cv-02780-SI Document 103-12 Filed 06/20/2008 Page 36 of 55

EXHIBIT 41

to Declaration of William J. Goines in Opposition to Plaintiffs' Motion for Class Certification

1 William J. Goines (SBN 061290) Alisha M. Louie (SBN 240863) 2 GREENBERG TRAURIG, LLP 1900 University Avenue, Fifth Floor 3 East Palo Alto, CA 94303 Telephone: (650) 328-8500 4 Facsimile: (650) 328-8508 Email: goinesw@gtlaw.com 5 louiea@gtlaw.com Ġ Jeremy A. Meier (SBN 139849) GREENBERG TRAURIG, LLP 7 1201 K Street, Suite 1100

GREENBERG TRAURIG, LLF 1201 K Street, Suite 1100 Sacramento, CA 95814-3938 Telephone: (916) 442-1111 Facsimile: (916) 448-1709 Email: meierj@gtlaw.com

Attorneys for Defendants Polo Ralph Lauren Corporation; Polo Retail, LLC; Polo Ralph Lauren Corporation, doing business in California as Polo Retail Corporation; and Fashions Outlet of America, Inc.

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

ANN OTSUKA, an individual; JANIS KEEFE, an individual; CORINNE PHIPPS, and individual; and JUSTIN KISER, an individual; and on behalf of all others similarly situated,

Plaintiff,

v.

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POLO RALPH LAUREN CORPORATION, a Delaware Corporation; et al.,

Defendants.

AND RELATED CROSS-ACTIONS.

Case No. C07-02780 SI

DECLARATION OF ADAM BOURQUE IN SUPPORT OF DEFENDANTS OPPOSITION TO MOTION FOR CLASS CERTIFICATION

Date: July 11, 2008 Time: 9:00 a.m.

Dept: Courtroom 10, 19th FI. Judge: Hon. Susan Illston

Case No. C07-02780 SI

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- I, ADAM BOURQUE, hereby affirm, under penalty of perjury, as follows:
- I presently am a sales associate in the Polo Ralph Lauren store, located in Beverly 1. Hills, California. I have worked for both Polo and for Double RL for a total of 7 ½ years. I started as a cashler in the Beverly Hills store in October 1999, then I worked for Double RL from 2002-2003. From 2003-2004 I worked for Gucci, and then returned to the Beverly Hills store as a sales associate in 2004. I have personal knowledge of the facts set forth in this declaration, and if called as a witness, could and would competently testify as set forth below.
- 2. I am a full time sales associate in the Womens Department, and I work approximately 38 hours per week. I am compensated on a draw versus commission compensation plan, and I generally receive my commission.

Clocking in and Out

- 3. While employed by Polo I have not experienced any long wait times for a bag inspection search after clocking out. I would estimate that from the time I clock out at the end of my shift it takes a maximum of 2-3 minutes for a manager to perform a bag inspection search and for me to leave the store. Sometimes at lunch it can take longer to find a manager, but even then the wait time does not exceed 5 minutes.
- I have never performed work at Polo without being clocked in to the timekeeping 4. system, including when performing inventory or attending meetings. I have never been asked to continue with work after clocking out.

Rest Breaks

- I understand that Polo's policy is for me to take all rest and meal breaks, and that I am 5. entitled to take two 15 minute rest breaks. Rest breaks are coordinated among sales associates, and then we let management know when we are stepping out.
- 6. I usually only take one rest break a day. Polo absolutely provides me with the opportunity to take my second rest break, but I usually choose not to take it. If I choose not to take a rest break, its my own decision because I would rather remain on the selling floor, not because Polo doesn't permit me to take a break. I have never asked for a rest break and not been permitted to go.

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Meal Breaks

- 7. The timing of meal breaks are coordinated among sales associates and management, and there is a schedule on a spreadsheet where sales associates sign up for specific meal break times. I always take my lunch break from either 12-1, or 12:30 to 1:30.
- 8. If a customer comes in while I'm on a break, I either take lunch later or switch with another sales associate.

Arrears

- I was subject to the arrears policy when it was in place. The policy was fully 9. explained to me by my boss at the time, Sun Lee. I didn't like the program but I understood it, and I understood the effect that it would have on my compensation.
 - 10. I fell into arrears one time only.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on June 14_, 2008.

Adam Bourque

Case 3:07-cv-02780-SI Document 103-12 Filed 06/20/2008 Page 40 of 55

EXHIBIT 42

to Declaration of William J. Goines in Opposition to Plaintiffs' Motion for Class Certification

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William J. Goines (SBN 061290)
Alisha M. Louie (SBN 240863)
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Attorneys for Defendants Polo Ralph Lauren Corporation; Polo Retail, LLC; Polo Ralph Lauren Corporation, doing business in California as Polo Retail Corporation; and Fashions Outlet of America, Inc.

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

ANN OTSUKA, an individual; JANIS KEEFE, an individual; CORINNE PHIPPS, and individual; and JUSTIN KISER, an individual; and on behalf of all others similarly situated,

Plaintiff,

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POLO RALPH LAUREN CORPORATION, a Delaware Corporation; et al.,

Defendants.

AND RELATED CROSS-ACTIONS.

Case No. C07-02780 SI

DECLARATION OF ALINA AVAKYAN IN SUPPORT OF DEFENDANTS OPPOSITION TO MOTION FOR CLASS CERTIFICATION

Date: July 11, 2008 Time: 9:00 a.m.

Dept: Courtroom 10, 19th Fl. Judge: Hon. Susan Illston

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- I, ALINA AVAKYAN, hereby affirm, under penalty of perjury, as follows:
- 1. I presently am a sales associate in the Polo Ralph Lauren store, located in Beverly Hills, California. I have worked for Polo since June 2004. I have personal knowledge of the facts set forth in this declaration, and if called as a witness, could and would competently testify as set forth below.
- 2. I am a full time sales associate in the Mens Department, and I work approximately 38 hours per week. I am compensated on a draw versus commission compensation plan, and I generally receive my commission.

Clocking in and Out

- 3. While employed by Polo I have not experienced any long wait times for a bag inspection search after clocking out. I would estimate that from the time I clock out at the end of my shift it takes about 3 minutes for a manager to perform a bag inspection search and for me to leave the store. Usually at the end of the day there is a manager stationed at the door who performs everyone's bag inspection searches.
- 4. I have never performed work at Polo without being clocked in to the timekeeping system, including when performing inventory or attending meetings. I have never been asked to continue with work after clocking out.

Rest Breaks

- 5. I understand that Polo's policy is for me to take all rest and meal breaks, and that I am entitled to take two 15 minute rest breaks. Rest breaks are coordinated among sales associates, and then we let management know when we are stepping out.
- 6. If I choose not to take a rest break, its my own decision because I would rather remain on the selling floor, not because Polo doesn't permit me to take a break.

Meal Breaks

7. The timing of meal breaks are coordinated among sales associates and management. I have a set time that I take my lunch break-every day from 1 to 2 pm.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on June 16, 2008.

Alina Avakyan

Case 3:07-cv-02780-SI Document 103-12 Filed 06/20/2008 Page 44 of 55

EXHIBIT 43

to Declaration of William J. Goines in Opposition to Plaintiffs' Motion for Class Certification

1 William J. Goines (SBN 061290) Alisha M. Louie (SBN 240863) 2 GREENBERG TRAURIG, LLP 1900 University Avenue, Fifth Floor 3 East Palo Alto, CA 94303 Telephone: (650) 328-8500 4 Facsimile: (650) 328-8508 Email: goinesw@gtlaw.com 5 louiea@gtlaw.com 6 Jeremy A. Meier (SBN 139849) GREÉNBERG TRAURIG, LLP 7 1201 K Street, Suite 1100 Sacramento, CA 95814-3938 8 Telephone: (916) 442-1111 Facsimile: (916) 448-1709

Email: meieri@gtlaw.com

Attorneys for Defendants Polo Ralph Lauren Corporation; Polo Retail, LLC; Polo Ralph Lauren Corporation, doing business in California as Polo Retail Corporation; and Fashions Outlet of America, Inc.

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

ANN OTSUKA, an individual; JANIS KEEFE, an individual; CORINNE PHIPPS, and individual; and JUSTIN KISER, an individual; and on behalf of all others similarly situated,

Plaintiff.

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POLO RALPH LAUREN CORPORATION, a Delaware Corporation; et al.,

Defendants.

AND RELATED CROSS-ACTIONS.

Case No. C07-02780 SI

DECLARATION OF LAWRENCE BARBOSA IN SUPPORT OF DEFENDANTS OPPOSITION TO MOTION FOR CLASS CERTIFICATION

Date: July 11, 2008 Time: 9:00 a.m.

Dept: Courtroom 10, 19th Fl. Judge: Hon. Susan Illston

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I, Lawrence Barbosa, hereby affirm, under penalty of perjury, as follows:

- 1. I presently am a senior seller in the Polo Ralph Lauren store, located in Beverly Hills. California. I have worked for Polo since October 1999. I have personal knowledge of the facts set forth in this declaration, and if called as a witness, could and would competently testify as set forth below.
- 2. I am a full time senior seller in the Mens Department, and I work approximately 37 hours per week. I am compensated on a draw versus commission compensation plan, and the only time I don't receive my commission is when I am away on vacation.

Clocking in and Out

- 3. While employed by Polo I have not experienced any long wait times for a bag inspection search after clocking out. I would estimate that from the time I clock out at the end of my shift it takes about 1 minute for a manager to perform a bag inspection search and for me to leave the store. Usually at the end of the day there is a manager stationed at the door who performs everyone's bag inspection searches. Even during lunchtime when its harder to locate a manager it still doesn't take longer than 5 minutes to leave the store after clocking out.
- I have never performed work at Polo without being clocked in to the timekeeping system, including when performing inventory or attending meetings. I have never been asked to continue with work after clocking out.

Rest Breaks

- 5. I understand that Polo's policy is for me to take all rest and meal breaks. Rest breaks are coordinated among sales associates, and then we let management know when we are stepping out.
- 6. I regularly take my rest breaks, and I have never had a problem where I wanted to take a rest break but was unable to leave.

Meal Breaks

7. The timing of meal breaks are coordinated among sales associates and management. I always take a meal break on every shift that I work, and I have a set time that I take my lunch breakevery day at 1:30 pm. Even if I stay in the store for a meal break I am not asked to perform any work

 until my meal break is over.

Even if a client stays into my lunch hour I still take my meal break, just a little later 8. than scheduled.

Arrears

I was not subject to the arrears policy, but I still attended meetings about the arrears 9. policy when it was first rolled out that explained how the arrears policy worked.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on June 2008.

Case 3:07-cv-02780-SI Document 103-12 Filed 06/20/2008 Page 48 of 55

EXHIBIT 44

to Declaration of William J. Goines in Opposition to Plaintiffs' Motion for Class Certification

William J. Goines (SBN 061290) Alisha M. Louie (SBN 240863) GREENBERG TRAURIG, LLP 1900 University Avenue, Fifth Floor East Palo Alto, CA 94303 Telephone: (650) 328-8500 Facsimile: (650) 328-8508 goinesw@gtlaw.com louiea@gtlaw.com

Jeremy A. Meier (SBN 139849) GREENBERG TRAURIG, LLP 1201 K Street, Suite 1100 Sacramento, CA 95814-3938 Telephone: (916) 442-1111 Facsimile: (916) 448-1709 Email: meieri@gtlaw.com

Attorneys for Defendants Polo Ralph Lauren Corporation: Polo Retail, LLC: Polo Ralph Lauren Corporation, doing business in California as Polo Retail Corporation; and Fashions Outlet of America, Inc.

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

ANN OTSUKA, an individual; JANIS KEEFE, an individual; CORINNE PHIPPS, and individual; and JUSTIN KISER, an individual; and on behalf of all others similarly situated,

POLO RALPH LAUREN CORPORATION, a Delaware Corporation; et al.,

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Case No. C07-02780 SI

DECLARATION OF JOSEPHINE SAHYOUN IN SUPPORT OF DEFENDANTS' OPPOSITION TO MOTION FOR CLASS CERTIFICATION

Date: July 11, 2008 Time: 9:00 a.m.

Dept: Courtroom 10, 19th Fl. Judge: Hon. Susan Illston

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I, JOSEPHINE SAHYOUN, hereby affirm, under penalty of perjury, as follows:

California ("Burlingame store"). In addition to my responsibilities as sales associate, I also serve as a key holder, a position which I have held since August 2007. I have worked for Polo since March 2007. I have personal knowledge of the facts set forth in this declaration, and if called as a witness,

could and would competently testify as set forth below.

2. I work approximately 40 hours a week over the course of five days. I am paid a base plus commission and receive a stipend for my additional responsibilities as a key holder. I have never been told that I cannot discuss my compensation with other employees.

Clocking in and Out

- 3. While employed by Polo I have not experienced any long wait times for a bag inspection search after clocking out. I would estimate that from the time I clock out at the end of my shift it takes 1-2 to exit the store after clocking out, including the time it takes to perform a bag inspection search. Typically, at the end of the day, when everyone has completed their duties and responsibilities, each sales associate clocks-out. We then go to the door located at the back of the store, which has been designated as the employee exit, and the manager performs a bag inspection search before the alarm is set and we exit the store.
 - 4. The time that I clock-out is equivalent to the time that I am leaving the store.
- Once we clock-out, the lights in the store are turned off and we immediately prepare to 5. exit the store.

Rest and Meal Breaks

- 6. Based on the hours I work in the Burlingame store, Polo provides me with two 15minute rest breaks and one hour-long meal break.
- Typically, I take a rest break in the morning, then my meal break, then a rest break in 7. the evening. Sales associates schedule breaks among ourselves.
- 8. Managers care about employees taking rest and meal breaks and often ask sales associates if we have taken them.

Case 3:07-cv-02780-SI Document 103-12 Filed 06/20/2008 Page 51 of 55 0B/13/2008 11:31 FAX 003/008 Returns Polo enforces its return policy which provides that full-price items may be returned 9. after 60-days and sale items may be returned after 30-days. It is very rare that a return be allowed outside this time period. I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct. Executed on June

EXHIBIT 45

to Declaration of William J. Goines in Opposition to Plaintiffs' Motion for Class Certification

William J. Goines (SBN 061290) Alisha M. Louie (SBN 240863) GREENBERG TRAURIG, LLP 1900 University Avenue, Fifth Floor East Palo Alto, CA 94303 Telephone: (650) 328-8500 Facsimile: (650) 328-8508

Email: goinesw@gtlaw.com louiea@gtlaw.com

Jeremy A. Meier (SBN 139849) GREENBERG TRAURIG, LLP 1201 K Street, Suite 1100 Sacramento, CA 95814-3938 Telephone: (916) 442-1111 Facsimile: (916) 448-1709 Email: meierj@gtlaw.com

Attorneys for Defendants Polo Ralph Lauren Corporation; Polo Retail, LLC; Polo Ralph Lauren Corporation, doing business in California as Polo Retail Corporation; and Fashions Outlet of America, Inc.

UNITED STATES DISTRICT COURT

NORTHERN DISTRICT OF CALIFORNIA

ANN OTSUKA, an individual; JANIS KEEFE, an individual; CORINNE PHIPPS, and individual; and JUSTIN KISER, an individual; and on behalf of all others similarly situated,

Plaintiff,

v.

POLO RALPH LAUREN CORPORATION, a Delaware Corporation; et al.,

Defendants.

AND RELATED CROSS-ACTIONS.

Case No. C07-02780 SI

DECLARATION OF KATHRYN CANTWELL IN SUPPORT OF DEFENDANTS OPPOSITION TO MOTION FOR CLASS CERTIFICATION

Date: July 11, 2008 Time: 9:00 a.m.

Dept: Courtroom 10, 19th Fl. Judge: Hon. Susan Illston

Case No. C07-02780 SI

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- I, Kathryn Cantwell, hereby affirm, under penalty of periury, as follows:
- 1. I was a sales associate in the Polo Ralph Lauren store, located in Costa Mesa, California from November 2003 to June 8, 2008. I have personal knowledge of the facts set forth in this declaration, and if called as a witness, could and would competently testify as set forth below.
- I started out as a sales associate, but became a full time key holder in the Women's 2. Department. I worked approximately 40 hours per week, but rarely worked longer than that.

Clocking in and Out

- 3. While employed by Polo I did not experience any long wait times for a bag inspection search after clocking out. I would estimate that from the time I clocked out at the end of my shift it took 5 minutes or less to exit the store after clocking out, including the time it takes to perform a bag inspection search.
- 4. I never performed work at Polo without being clocked in to the timekeeping system, including when performing inventory or attending meetings.
- 5. If I had observed an unfair situation where I wasn't getting paid for my work, I would have reported it to the general manager.

Rest Breaks

6. Rest breaks were scheduled among associates in each department. I understand that Polo's policy was for me to take all rest and meal breaks, but I didn't always take my rest breaks. Polo never denied my request to take a rest break. When I took rest breaks I remained in the store. If I missed a break, it was because I chose to do so because I wanted to remain on the selling floor, not because Polo doesn't permit me to take a rest break.

Meal Breaks

7. Meal breaks were scheduled among associates each day. I always took a meal break on every shift that I worked. Even if I stayed in the store for a meal break I did not perform any work until my meal break was over.

Arrears

8. I was employed by Polo when the arrears program was in place. The arrears program

was fully explained to me in training. I understood how it worked and had the opportunity to ask questions. If you didn't meet your commission goal, it would impact your ability to earn future commissions. I thought the arrears program was unfair but I understood that it was an incentive for sales associates to work hard. I was relieved when they did away with the program.

9. I fell into arrears 3 times during the program. It helped me realize that I needed to work harder.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Executed on June 10th, 2008.

Kathryn Cantwel